



Shelters and Housing Support for Women in Scarborough and the GTA



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HOMELESS SHELTERS & TRANSITIONAL HOUSING FOR WOMEN

Agency	Contact	Services	Eligibility Criteria	Accessibility	How to Apply
<p>Dr. Roz's Healing Place</p> <p>Scarborough</p>	<p>24-hour Crisis Line: (416) 264-4357</p> <p>General Inquiries: (416) 264-0823 TTY: (416) 265-4755</p> <p>www.drrozshealingplace.com</p>	<p>Emergency shelter *capacity 33</p> <p>- Transition and Housing Support Program - Counselling Program - Court Support Program</p>	<p>Women (16 years and older) and children who are experiencing violence.</p>	<p>Wheelchair accessible entrance; elevator with braille, voice/tone features, and lowered buttons; barrier-free bathroom; designated parking.</p>	<p>Call for details on vacancies and admission procedures.</p>
<p>Homes First Society Women's Program</p> <p>Scarborough</p>	<p>702 Kennedy Rd, Toronto, ON M1K 3N8</p> <p>647-260-1621</p> <p>www.homesfirst.on.ca</p>	<p>Emergency shelter * capacity 90</p>	<p>Adult women</p>	<p>Elevator *can accommodate applicants with canes, walkers, and wheelchairs, limited accessible beds, call ahead to check availability.</p>	<p>Call Central Intake 416-338-4766.</p>
<p>Homeward Family Shelter - Juliette's Place</p> <p>Scarborough</p>	<p>24/7 Help Line: 416.724.1316</p> <p>www.juliettesplace.org</p>	<p>Emergency short-term shelter and support services. *Capacity 35 women and children</p>	<p>Women and children who are experiencing violence, including male children over the age of 16 years of age.</p>	<p>Offers over 96 languages, through MCIS Language Services and our staff team.</p> <p>Wheelchair accessible entrances; elevator; barrier-free bathroom; designated parking.</p>	<p>Call for details on vacancies and admission procedures.</p>
<p>North York Women's Shelter</p> <p>North York</p>	<p>Administration: 416.638.7335</p> <p>TTY: 416.635.9630</p> <p>www.nyws.ca</p>	<p>Emergency shelter and community services hub.</p> <p>Shelter capacity is 40 women and children.</p>	<p>Women and children impacted by violence.</p> <p>Pet-Friendly.</p>	<p>Fully accessible.</p>	<p>Call the Assaulted Women's Helpline at 416-863-0511 or 1-866-863-0511</p>

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Birkdale Residence Scarborough	1229 Ellesmere Rd Toronto, ON M1P 4V8 416-392-5650	Short Term Emergency Shelter *capacity 200 Offers: - counselling - children's programs - family programs for refugees - workshops about parenting, life skills and finding a job	Women 16 years and older with children, pregnant single women in last trimester, or women with children in the care of the children's aid society, and refugee claimant families. Serves: Toronto, Halton Region, Peel Region, Durham, and York Census Division	Elevator	Call Central Intake 416-338-4766.
Yorktown Family Services - Shelter for Women York	24-hour Crisis Line 416-394-2999 Shelter for Women: (416) 394-2950 www.yorktownfamilyservices.com	24/7 Shelter Services dependant on availability of space. Shelter, crisis intervention, counselling, safety planning, and various support group programs	Women 16 years and older who have been abused and their dependent children.	Translation Services	Call the Assaulted Women's Helpline at 416-863-0511 or 1-866-863-0511
Homes First Society Savards Women's Shelter Toronto Downtown West	1322 Bloor St W Toronto, ON M6H 1P2 416-395-0932 www.homesfirst.on.ca	Hostel *capacity 30 - 24 hour staff support - meals - visiting nurse & mental health counsellor	Chronically homeless women with mental health issues 18 years and older.	Not Accessible	Call or drop-in.

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Ernestine's Women's Shelter Etobicoke	24-hour Crisis Line: 416.746.3701 / TTY 416.746.3716 Admin Line: 416-743-1733 www.ernestines.ca	Emergency shelter *capacity 32 Counseling, child and youth programs, housing support and more.	Any woman and her children who are being abused. Permits male youth up to 18 years old to stay with their mother.	Wheelchair accessible, barrier-free washrooms, elevator, ramps. Interpretation services	Call for details on vacancies and admission procedures.
Interval House Toronto Downtown Central	24/7 Crisis Line: 1-888-293-5516 General Info: 416-924-1411 or 1-888-801-7337 Email: info@intervalhouse.ca www.intervalhouse.ca	Shelter *Capacity 12 women and 18 children - Counselling - Women's Program - Children's Program	Abused women with or without children.	Wheelchair accessible; street parking close to the entrance.	Call for details on vacancies and admission procedures.
Street Haven at the Crossroads Toronto Downtown Central	Emergency Shelter main office: 416-967-6060 ext. 224 Toll-free number at 1-844-967-6060. www.streethaven.org	Emergency Shelter * Capacity 50 women - meals, clothing, and showers - medical supports, and counselling - assistance obtaining housing	Single women 16 years and older in crisis, including homelessness, addiction, abuse issues, violence and trauma, exploitation, and/or mental health challenges.	Not accessible	Call for additional information or are in need of a bed.

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<p>Nellie's Shelter</p> <p>Toronto Downtown East</p>	<p>24-hour Crisis Line: 416.461.1084</p> <p>Workshops and programs: 416-461-2052</p> <p>Housing support: 416-461-0980 416-461-3404 416-645-0249</p> <p>www.nellies.org</p>	<p>Emergency shelter * Capacity 36</p> <p>- Advocacy for access to services and support for housing, medical, immigration, employment, and educational services. - one-on-one counselling - In-house educational programming</p>	<p>Women and their children who are leaving situations of violence, poverty, and homelessness.</p> <p>Trans-women positive.</p>	<p>Wheelchair accessible main entrance, assistance needed with door; Barrier-free washrooms.</p>	<p>If you are in crisis or looking for shelter space, please call 416-461-1084.</p>
<p>Red Door Family Shelter</p> <p>Toronto Downtown East</p>	<p>VAW Shelter Crisis Line: 416-423-0310 (press '0')</p> <p>Family Shelter Tel: 416-469-3457 * Referral through Central Family Intake (416-397-5637)</p> <p>www.reddoorshelter.ca</p>	<p>Two emergency shelters: - one for families - one for women fleeing violence - 161 beds in total</p> <p>- Children & Youth programs - Food program - Moving program</p>	<p>Families come through a referral from agencies and for women with children fleeing domestic abuse, other shelters, or through word of mouth upon the advice of friends.</p>	<p>Not accessible; street parking.</p>	<p>Call Central Intake 416-338-4766.</p>
<p>The Redwood</p> <p>Toronto Downtown Central</p>	<p>24 Hour crisis line, free and confidential services: 416-533-8538 TTY: 416-533-3736</p> <p>www.theredwood.com</p>	<p>Emergency short-term shelter * Capacity 33</p> <p>- Crisis intervention and counselling - advocacy, external referral, and accompaniment</p>	<p>Women 16 years and older, with or without children, who are fleeing violence.</p>	<p>Interpretation services available in-person and over the phone.</p> <p>Wheelchair accessible entrances, elevator, and washroom, designated parking.</p>	<p>Call for details on vacancies and admission procedures.</p>

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Robertson House Toronto Downtown East	291 Sherbourne St, Toronto, ON M5A 2R9 Administration: 416-392-5662	Short term emergency shelter * capacity 90 - communal setting - food & necessities - crisis intervention & counselling - referrals to other agencies for counselling, housing - custody reunification - pregnancy support - assistance with housing search and application process	Women 16 years and older who are homeless, with children up to 17 years. Pregnant women who are homeless, high-risk, and in their third trimester, and women with children in foster care, who need emergency shelter in a family setting to support reunification.	Wheelchair accessible main entrance ; Wheelchair accessible lift ; Barrier-free washroom including door and stall. Interpreters provided.	Call Central Intake 416-338-4766.
Women's Residence Toronto Downtown Central	674 Dundas St W Toronto, ON M5T 1H9 416-392-5500	Short term emergency shelter *capacity 116 - meals, personal supplies, case management, health care support - assistance with housing search and application process Bellwoods House (facility for chronic users of hostel services) * capacity 10	Homeless women 16 years and older, without children. Bellwoods House: homeless women 50 years and older *pet friendly environments	Wheelchair accessible main entrance ; Wheelchair accessible lift ; Barrier-free washroom including door and stall. Interpreters provided.	Call in advance preferred.

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<p>Amélie House, Society of St. Vincent de Paul</p> <p>Toronto Downtown East</p>	<p>126 Pape Ave Toronto, ON M4M 2V8</p> <p>416-465-0475</p> <p>Email: ameliehouse @rogers.com</p> <p>www.svdptoronto.org</p>	<p>Longer-term transitional housing * capacity 20</p>	<p>Single women 18 years of age and older, from all cultures and religions.</p>	<p>Not Wheelchair Accessible.</p>	<p>Call for intake or agency referral.</p>
<p>Elisa House, Society of St. Vincent de Paul</p> <p>Etobicoke</p>	<p>60 Newcastle St Toronto, ON M8Y 1A3</p> <p>416-259-2528</p> <p>Email: elisahouse.svd toronto@rogers.ca</p> <p>www.svdptoronto.org</p>	<p>Transitional housing program and emergency shelter for women * Capacity 38</p>	<p>Single women 18 years of age and older, from all cultures and religions.</p>	<p>N/A</p>	<p>Call for intake or agency referral.</p>
<p>Mary's Home, Society of St. Vincent de Paul</p> <p>Toronto Downtown Central</p>	<p>70 Gerrard St E Toronto, ON M5B 1G6</p> <p>416 595 1578</p> <p>Email: boluwolerotimi.marysh ome@rogers.com</p> <p>www.svdptoronto.org/v 2/mary-home.html</p>	<p>Emergency Shelter * Capacity 38 Mary's Home participates in the City of Toronto 's Extreme Weather Alert program.</p>	<p>Women, aged 16 years or older, and we welcome women of different ages, cultures, religions.</p>	<p>Not Wheelchair Accessible.</p>	<p>Call for intake or agency referral.</p>

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<p>Salvation Army - Evangeline Residence</p> <p>Toronto Downtown West</p>	<p>2808 Dundas St W Toronto, ON M6P 1Y5</p> <p>416-762-9636</p> <p>www.torontohhs.org/shelters/evangeline-residence/</p>	<p>Emergency Shelter *capacity 90 plus 9 emergency beds</p> <p>- counselling and referrals, housing help, life skills programs, clothing, meals, crisis intervention and advocacy.</p>	<p>Women 18 years and older experiencing homelessness, mental health, addiction, domestic violence, financial difficulties, abuse, including women who are immigrants or refugees.</p>	<p>Wheelchair accessible main entrance; Wheelchair accessible lift; Barrier-free washroom including door and stall</p> <p>One accessible unit.</p>	<p>Call for details on vacancies and admission procedure.</p>
<p>Salvation Army - Florence Booth House</p> <p>Toronto Downtown Central</p>	<p>723 Queen St West Toronto, ON M6J 1E6</p> <p>(416) 603-9800</p>	<p>Emergency shelter * Capacity 64 - length of stay varies according to individual case plan - counselling and referrals - life skills, clothing, meals - crisis intervention, advocacy - housing help</p>	<p>Homeless women 16 years and older, including refugees and victims of assault or human trafficking, and people without documentation * must be ambulatory</p>	<p>Not accessible.</p>	<p>Call first for details on vacancies and admission procedures.</p>
<p>YWCA Davenport Road Women's Shelter</p> <p>Toronto Midtown</p>	<p>348 Davenport Rd Toronto, ON M5R 1K6</p> <p>www.ywca-toronto.org/our-programs/shelter-and-housing/homeless-shelter/davenport-shelter</p>	<p>Homeless shelter * capacity 55 and will soon be expanded to 80.</p> <p>Holistic support</p> <p>Pet-friendly.</p>	<p>Individuals 16 years of age and older, who identify as women or non-binary, who are in need of shelter or fleeing violence.</p>	<p>N/A</p>	<p>Call Central Intake 416-338-4766 or walk-in.</p>

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<p>YWCA Arise Shelter</p> <p>Toronto Downtown West</p>	<p>412 Roncesvalles Ave, Box 203 Toronto, ON M6R 2N2</p> <p>24-hour line: 416-929-3316</p> <p>Email: arisegeneral@ywcatoronto.org</p> <p>www.ywcatoronto.org</p>	<p>Emergency shelter * capacity 27</p> <ul style="list-style-type: none"> - One-on-one counselling for women and their children - Help to establish a safety plan - Help to find affordable housing - Referrals to lawyers, doctors, and community resources - Accompaniment to appointments if requested - Family-based activities and celebrations - Ongoing support after women leave the shelter 	<p>Assaulted women (including single women) and their children</p> <p>* accompanying male children up to 18 years</p>	<p>Not accessible.</p> <p>Support in many languages through staff and cultural interpreters.</p>	<p>Call for admission.</p>
<p>YWCA Women's Shelter</p> <p>East York</p>	<p>3003 Danforth Ave Box 93647, Toronto, ON M4C 5R4</p> <p>24-hour line: 416-693-7342</p> <p>www.ywcatoronto.org/ ourprograms/shelterandhousing/emergencyshelterfromviolence/ywcawomensshelter</p>	<p>Emergency shelter * capacity 34</p> <p>Services same as above (YWCA Arise Shelter)</p>	<p>Assaulted women 16 years and older, and their children.</p>	<p>Wheelchair accessible main floor and 1 accessible unit - call for details</p> <p>*Service dogs may be accommodated.</p> <p>Support in many languages through staff and cultural interpreters.</p>	<p>Call for crisis support or for admission to shelter.</p>

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<p>YWCA 1st Stop Woodlawn Residence</p> <p>Toronto Downtown Central</p>	<p>Housing Intake: 416.961.8787 x397</p> <p>Email: Housingintake@ywcatoronto.org</p> <p>www.ywcatoronto.org/ourprograms/shelterandhousing/permanenthousing/1ststopwoodlawnresidence</p>	<p>Shelter * capacity 50</p> <p>Housing * capacity 12</p> <ul style="list-style-type: none"> - meals, clothing - counselling and referrals - addictions, employment, health, housing, trauma - crisis intervention - advocacy - specialized services for young women 16-25 years 	<p>Ambulatory homeless women 16 years and older who are in crisis, including assaulted women</p>	<p>Not Accessible</p>	<p>Call for details on vacancies and admission procedure</p>
<p>Anduhyaun Shelter</p> <p>York</p>	<p>Anduhyaun Shelter 416 920 1492 ext. 221</p> <p>anduhyaun.org/</p>	<p>Violence against Women (VAW) Emergency Shelter * Capacity 18</p> <ul style="list-style-type: none"> - Individual Counselling - Sexual Assault Counselling - Crisis Counselling - Life Skills - Resident Support Services - Cultural Ceremonies and Elders 	<p>Aboriginal and Non-Aboriginal women with or without children fleeing violence.</p>	<p>Not accessible by wheelchair, please contact for additional resources. Upon request, accessible formats of written information and other forms of communication are available.</p>	<p>Contact Assaulted Women's Helpline for vacancies in Toronto at 1866-863-0511.</p>

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<p>Fred Victor - Mary Sheffield House</p> <p>Toronto Downtown Central</p>	<p>512 Jarvis St Toronto, ON M4Y 2H6</p> <p>416-644-1736</p> <p>www.fredvictor.org</p>	<p>Transitional Housing for Older Women * capacity 26</p> <p>- supports for daily living and personal care</p> <p>- social and recreational activities</p>	<p>Women 55 years and older, who experience complex physical and mental health, developmental and/or substance-use difficulties, and who are homeless and leaving the shelter system.</p>	<p>N/A</p>	<p>Call or visit website for information.</p>
<p>Fred Victor - Women's Hostel</p> <p>Toronto Downtown Central</p>	<p>86 Lombard St Toronto, ON M5C 1M3</p> <p>416-368-2642</p> <p>www.fredvictor.org</p>	<p>Emergency shelter * capacity 40 Mon-Fri 3 pm-9:30 am (hostel closed during the day)</p> <p>- counselling, support, crisis management</p> <p>- psychiatrist, referrals, case management</p> <p>- Health Bus (Tue 6 pm-7 pm)</p> <p>- food box for former residents</p>	<p>Homeless women 18 years and older without children.</p> <p>Trans-positive services.</p>	<p>Not Wheelchair Accessible.</p>	<p>Call first for details on vacancies and admission procedure.</p>
<p>Women's Habitat</p> <p>Etobicoke</p>	<p>24/7 Crisis line: (416) 252-5829 TTY (416)-252-0361</p> <p>General: (416) 252-7949</p> <p>www.womenshabitat.ca</p>	<p>Emergency Shelter * Capacity 25</p>	<p>Women with or without children experiencing any type of violence, including physical, emotional, spiritual and/or financial abuse.</p>	<p>Accessible bedroom and bathroom on the main floor and the shelter is equipped with an elevator.</p> <p>Offer interpreter services.</p>	<p>Call our 24/7 crisis line 416-252-5829.</p>

GENERAL SHELTER INFORMATION AND ASSISTANCE

Agency	Contact	Services	Eligibility Criteria	Accessibility	How to Apply
<p>Central Intake Shelter, Support and Housing Administration. Homelessness Initiatives and Prevention Services City of Toronto</p>	<p>24-hours Central Intake Line 416-338-4766 *accepts collect calls Toll-free from Greater Toronto Area: 1-877-338-3398 www.toronto.ca/community-people/housing-shelter/</p>	<p>Centralized access system for homeless individuals and families requiring emergency shelter</p>	<p>Varies by program.</p>		<p>No walk-in service, call Intake Line</p>
<p>Assaulted Women's Helpline Province of Ontario</p>	<p>Helpline in GTA: 416-863-0511 TTY: 416-364-8762 Administration: 416-364-4144 Helpline: 1-866-863-0511 TTY: 1-866-863-7868 Rogers, Fido, Bell, Telus cellphones: #7233 (#SAFE) www.awhl.org/</p>	<p>24-hour confidential and anonymous crisis line - counselling, emotional support, information, safety planning and referrals in more than 200 languages.</p>	<p>Survivors, family members, friends and anyone connected to an abused women.</p>	<p>For French services, contact Fem'aide: 1-877-336-2433 TTY: 1-866-860-7082</p>	<p>No referral required - call.</p>
<p>ShelterSafe Canada</p>	<p>www.sheltersafe.ca/ Sheltersafe.ca is an initiative of Women's Shelters Canada.</p>	<p>Online resource to help women and their children seeking safety from violence and abuse. Clickable map helps women quickly identify a shelter in a specific geographic area.</p>	<p>This resource is for women directly impacted by violence as well as for their concerned friends, family, colleagues and employers.</p>		

<p>SafePet</p> <p>Ontario</p>	<p>www.safepet.ca</p> <p>Email: info@ovma.org</p>	<p>The SafePet Ontario program coordinates foster care for the pets of survivors fleeing situations of domestic violence.</p>	<p>A referral from a police officer, doctor, nurse, lawyer, social worker or through the Assaulted Women's Helpline.</p>		<p>Call the Assaulted Women's Helpline: 416-863-0511 TTY: 416-364-8762</p>
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GREATER TORONTO AREA WOMEN'S SHELTERS

York Region

Belinda's Place Emergency and transitional shelter	Phone: 289-366-4673 www.belindasplace.ca
Sandgate Women's Shelter	Phone: 905-722-3220 (Crisis Line) Toll-free: 1-800-661-8294 www.sandgate.ca
Yellow Brick House Women's Shelter	Phone: 905-727-1944 (Crisis Line) Toll-free: 1-800-263-3247

Peel Region

Interim Place	North: 905-676-8515 South: 905-403-9691 Family Resource Centre: 905-451-4115
Peel Family Shelter	905-272-7061
Cawthra Shelter For single female over 25	905-281-1272

Durham Region

Denise House	1-800-263-3725
Y's Wish Shelter	905-576-6743
Bethesda House Pet-friendly shelter that serves women and children who are dealing with gender-based violence.	1-800-338-3397 (24-hour line) www.bethesdahouse.ca
Herizon House	1-866-437-4066
Muslim Welfare Home Emergency shelter for single women or women with children.	905-665-0424

HOUSING SUPPORTS

Agency	Contact	Services	Eligibility Criteria	Accessibility	How to Apply
<p>RentSafeTO</p> <p>City of Toronto</p>	<p>Call 311</p> <p>Outside city limits: 416-392-2489</p> <p>www.toronto.ca/rentsafeTO</p>	<p>Apartment Building Standards is a program that requires rental apartment building owners to comply with building operation and maintenance standards.</p>	<p>Toronto resident living in rental apartment building and having problems with maintenance or repairs by landlord (ex. Pests, broken elevators, no heat, plumbing problems, etc.)</p> <p>Rental must be 3 or more stories and 10 or more units.</p>		<p>Call 311</p> <p>Email 311@toronto.ca</p> <p>Visit www.toronto.ca/home/311-toronto-at-your-service/ to submit a property standards service request.</p>
<p>Scarborough Centre for Healthy Communities - Homelessness Intervention Program</p> <p>Scarborough South</p>	<p>4100 Lawrence Ave E, Toronto, ON</p> <p>416-847-4143</p> <p>Email: ask@schcontario.ca</p> <p>www.schcontario.ca</p>	<p>Hours: Mon-Fri 8:30am-4:30pm</p> <p>Offers assistance to individuals and families who are homeless or are facing eviction to arrange more secure housing.</p> <ul style="list-style-type: none"> - completing applications for social housing - annual rent reviews - eviction prevention - income supports - budget maintenance - housing stabilization - tenant rights and responsibilities - rental housing lists - crisis and emergency information 	<p>Individuals or families who are homeless or are facing eviction.</p> <p>Boundaries: Scarborough and area.</p>	<p>Fully Accessible.</p>	<p>Call. By appointment only.</p>

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<p>Malvern Family Resource Centre - Women's Place</p> <p>Scarborough North</p>	<p>90 Littles Rd, Toronto, ON M1B 5E2</p> <p>416-284-4184 ext 226</p> <p>Mimi Quong, Women's Program Coordinator, ymquong@mfrfc.org</p> <p>www.mfrfc.org/women</p>	<p>Hours: Mon-Fri 9:30 am-4 pm</p> <p>Employment services: Mon,Thu 10 am-12 noon *program hours vary</p> <p>Informal storefront drop-in * information and referral to link women with existing services * housing support * free photocopying and faxing services * women's support groups * wellness and fitness programs</p> <p>Employment programs</p>	<p>Women 15 years and older.</p> <p>Some translation services available.</p> <p>Boundaries: Scarborough</p>	<p>Wheelchair accessible automatic main entrance; Barrier-free washroom including door and stall.</p>	<p>Call to register for programs.</p>
<p>AWIC Community and Social Services</p> <p>Scarborough North</p>	<p>2900 Warden Ave Units 340, 331, Toronto, ON M1W 2S8</p> <p>416-499-4144</p> <p>Email: awicawic1@gmail.com</p> <p>www.awic.info</p>	<p>Hours: Mon-Fri 9:30 am-4:30 pm</p> <p>Assistance with housing search and application process.</p> <p>Settlement services</p> <p>Seniors recreation and Friday drop-in.</p> <p>Family counselling / crisis intervention on family violence issues.</p>	<p>Open to all newcomers (men and women), and anyone from the community. No one is turned away if not a newcomer.</p> <p>Boundaries: Greater Toronto Area</p>	<p>Wheelchair accessible automatic main entrance; Barrier-free washroom including door and stall; Designated parking at entrance.</p> <p>Service in multiple languages.</p>	<p>Call for appointment.</p>

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<p>Aboriginal Housing Support Centre</p> <p>Scarborough East Office</p>	<p>20 Sewells Rd, Toronto, ON M1B 3G5</p> <p>416-281-2057</p> <p>Warren Canney, Housing Counsellor, wcanney@aboriginalhsc.org</p> <p>www.aboriginalhsc.org</p>	<p>Hours: Wed, Fri 8:30 am-4 pm</p> <p>Assistance applying for social housing</p> <p>* help resolving landlord/tenant disputes</p> <p>* counselling, workshops and support groups of interest to Aboriginal tenants</p> <p>* information and referral to general services</p>	<p>Priority given to Aboriginal persons with low or moderate incomes at risk of losing their housing</p>	<p>Wheelchair accessible automatic main entrance;</p> <p>Elevator with braille and voice/tone features;</p> <p>Dedicated accessible washroom with all features;</p> <p>Designated parking at entrance</p>	<p>Call or drop in.</p> <p>*See website for office access code</p>
<p>Tesoc Multicultural Settlement Services</p> <p>Scarborough Central</p>	<p>1160 Birchmount Rd Unit 1A, Toronto, ON M1P 2B8</p> <p>416-757-6043</p> <p>Email: ed@tesoc.org</p> <p>www.tesoc.org</p>	<p>Hours: Mon-Thu 9 am-5 pm, Fri 9 am-3 pm</p> <p>Settlement services</p> <p>Participates in LINC (Language Instruction for Newcomers to Canada) in English, childminding available, upon assessment by YMCA of Greater Toronto</p> <p>* housing referrals</p> <p>* Housing Connections (see separate entry) Community Partner -- assistance with housing search and application process</p>	<p>Newcomers including landed immigrants and refugee claimants</p>	<p>Wheelchair accessible building including main entrance and barrier free washrooms.</p> <p>Service in multiple languages.</p>	<p>Call for appointment.</p>

Agency	Contact	Services	Eligibility Criteria	Accessibility	How to Apply
<p>Salvation Army, Immigrant and Refugee Services</p> <p>Scarborough Satellite Office</p>	<p>Cedarbrae Community Church, 2085 Ellesmere Rd, Toronto, ON M1H 2W6</p> <p>647-233-6036</p> <p>Alejandro Segura, Settlement Worker, 416-682-2498</p> <p>www.torontoharbourlight.ca/immigrant-refugee-services</p>	<p>Every other Tue 8:30 am-4 pm</p> <p>Immigration and Settlement Services</p> <p>Community Housing assistance</p>	<p>Refugees, new immigrants, and people of all immigration categories including non-status or visitors * low income people may access services regardless of immigration status or faith.</p>	<p>Not Accessible</p>	<p>By appointment only</p>
<p>The Housing Help Centre</p> <p>Scarborough</p>	<p>2500 Lawrence Ave East Unit 205, Toronto, ON M1P 2R7</p> <p>416-285-8070</p> <p>Email: info@thhc.org</p> <p>www.thhc.org</p>	<p>Hours: Mon-Thu 8:30 am-4:30 pm, Fri 8:30 am-2 pm drop in Tue 9 am-11 am</p> <ul style="list-style-type: none"> - Housing help - Landlord Recruitment Program - Rent Bank - Utilities Program - Community Building and Connections - Streets to Homes Follow up Program - Settlement Program -- orientation 	<p>Youth, families, newcomers, seniors who are homeless, under-housed or at risk of losing their housing.</p>	<p>Wheelchair accessible automatic main entrance; Easy access to elevator; Barrier-free washroom including door and stall; Designated parking at entrance.</p>	<p>Call for appointment</p>

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<p>Arab Community Centre of Toronto</p> <p>Scarborough Office</p>	<p>1855 Lawrence Ave East, Toronto, ON M1R 2Y3</p> <p>647-341-2722</p> <p>Rasha Mehyar, Settlement Manager, rasha@acctonline.ca</p> <p>www.acctonline.ca</p>	<p>Hours: Mon-Fri 9 am-5 pm</p> <p>Settlement Services * including housing and legal assistance</p> <p>- Welcoming Syrians - Youth Services - Electricity Support Program -- assistance with applications - Employment Services - Problem Gambling Program - Domestic Violence Education Program</p>	<p>Open to everyone.</p>	<p>Wheelchair accessible main entrance.</p> <p>Translation services available.</p>	<p>Drop in or call for appointment.</p>
<p>Agincourt Community Services Association - Dorset Park Community Hub</p> <p>Scarborough</p>	<p>1911 Kennedy Rd Unit 105, Toronto, ON M1P 2L9</p> <p>416-292-6912</p> <p>www.agincourtcommunityservices.com</p>	<p>Hours: Mon-Fri 9 am-6 pm</p> <p>Community information and referral</p> <p>* community outreach * early year program * assistance filling out forms * financial literacy * Housing Connections (see separate entry) Community Partner -- assistance with housing search and application process * tax clinic</p>	<p>Open to all.</p>	<p>Wheelchair accessible automatic main entrance; Easy access to elevator; Barrier-free washroom including door and stall; Designated parking at entrance.</p>	<p>Call or visit website for information.</p>

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<p>TNO - The Neighbourhood Organization</p> <p>Flemingdon Park Office</p> <p>North York East</p>	<p>10 Gateway Blvd Suite 104, Toronto, ON M3C 3A1</p> <p>416-424-2900</p> <p>www.tno-toronto.org</p>	<p>Hours: Mon-Fri 9 am-5 pm</p> <p>Flemingdon Park Housing Help Centre</p> <p>Rent Bank access centre</p> <p>Access centre for Ontario Electricity Support Program -- assistance with applications</p>	<p>Varies by program</p>	<p>Wheelchair accessible automatic main entrance; Barrier-free washroom including door and stall; Designated parking at entrance</p> <p>Interpreters available for women in abusive relationships -- call ahead to arrange</p>	<p>Call or drop in</p>