



SCARBOROUGH  
WOMEN'S  
CENTRE

# ANNUAL REPORT 2023



# SWC 2022-2023 SERVICE SUMMARY

**3634**

Women and Young Women Served

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**2047**

Inquiries made to the Information Referral Program

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**544**

Participants in the Education Program

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**420**

Participants in the Counselling Program

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**21**

Participants in the Mentoring Program

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**485**

Participants in the Building Strong Futures Program

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**117**

Participants in the Expanding the Reach Program

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## INFORMATION REFERRAL PROGRAM

# 2047 CONTACTS IN TOTAL

**55%**  
BY PHONE

**45%**  
BY EMAIL

**90%**  
INDIVIDUAL  
CONTACTS

**10%**  
AGENCY  
CONTACTS

Women contact the Centre for many reasons. They may be looking for resources and not sure where to find them. They may have been referred by a health care professional, community service or friend to get specific supports like counselling. They may have Googled or found us in a directory or seen our social media.

The Assessment referral service provides them with a listening ear, careful referrals to resources at the Centre or in the community, and if requested, a brief initial intake interview for the counselling service. With the support of our VOIP phone system, we have been able to answer the phone during office hours right away. Many women will also choose to email us to make initial contact. We look forward to welcoming more in-person visitors seeking information later in 2023-24.

Thank you to the social work placement students and staff who respond to women in a timely, effective, and compassionate manner. Your care makes it easier for women to reach out and get the support they need.

**THANK YOU TO THE CITY OF TORONTO (COMMUNITY SERVICE  
PARTNERSHIP) AND OTHER GENEROUS DONORS  
FOR SUPPORTING THIS PROGRAM.**



## ISSUES DISCUSSED\*:

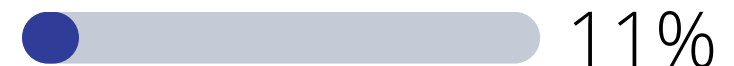
### EDUCATION/TRAINING/EMPLOYMENT



### EMOTIONAL AND PHYSICAL HEALTH



### GENDER BASED VIOLENCE



### PRACTICAL SUPPORTS (LEGAL, FINANCIAL ASSISTANCE, HOUSING, SETTLEMENT)



### SPECIFIC POPULATIONS (WOMEN WITH DISABILITIES, ETHNO-SPECIFIC, IMMIGRANT, LGBTQ+, CHILDREN AND YOUTH, SENIORS)



\*as a percentage of the whole number of inquiries

## EDUCATION PROGRAM

**81**  
WEBINARS

**4**  
IN-PERSON WORKSHOPS

**1762**  
HOURS OF SERVICE

**544**  
INDIVIDUAL PARTICIPANTS

**615**  
PARTICIPATIONS

In 2022-23, we moved to a hybrid model of educational offerings, including a mix of on-line webinars and in-person workshops. Webinars were offered on-line, and starting in Winter 2023, we also offered in-person workshops at a larger location – the Toronto Public Library at Scarborough Civic Centre.

This past year was a roller-coaster of changing mandates, and new variants. The Centre continued to diligently ensure that opportunities for learning and connection remained constant throughout. Participants expressed appreciation for the opportunity to continue to learn together with other women, to feel less isolated, and to learn valuable information on a variety of topics.

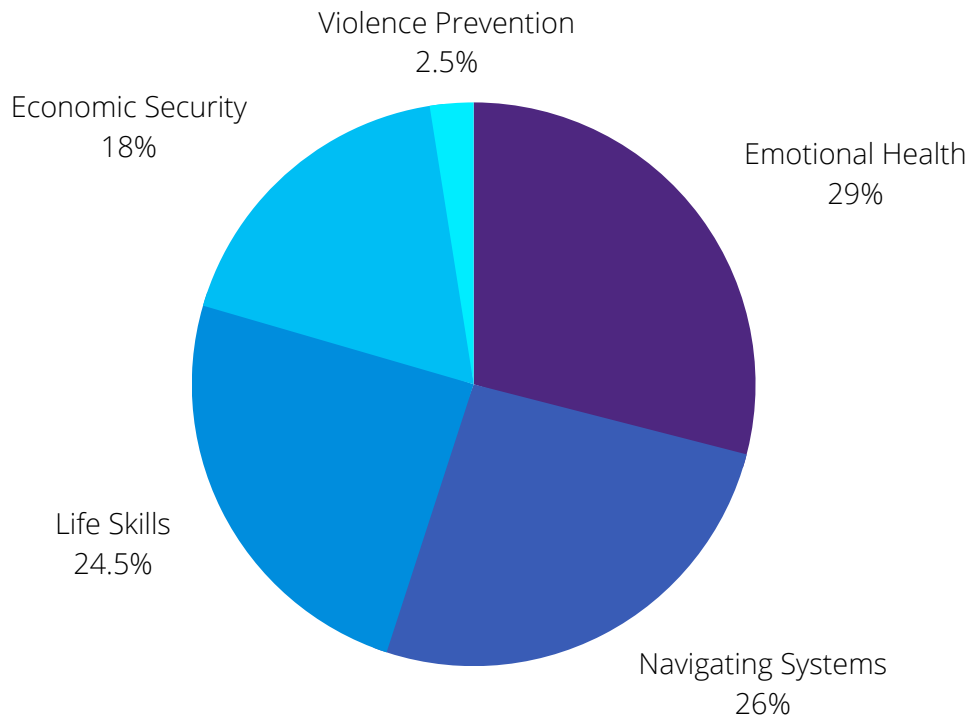
Those who attended in-person meetings were also grateful for the opportunity to engage with other participants before and after class. At the same time, it has been helpful for some women to participate on-line who wouldn't have been able to attend in-person (due to issues related to mobility, work schedule, childcare, eldercare, etc). We will continue to offer a mix of in-person workshops and on-line webinars, expanding the number of in-person workshops and exploring additional locations.

It has sometimes been more difficult to gather information about outcomes achieved in the webinars, and we look forward to having more information in the coming year as more in-person workshops are offered.

Thank you so much to our wonderful facilitators, and to the volunteers who moderated and/or hosted webinars and workshops. We get so much good feedback about your kindness, wisdom and support!

### 627 OUTCOMES\*:

\*as a percentage of all outcomes for the program



THANK YOU TO THE ONTARIO MINISTRY OF CHILDREN, COMMUNITY AND SOCIAL SERVICES (WOMEN'S SOCIAL AND ECONOMIC OPPORTUNITY), CITY OF TORONTO (COMMUNITY SERVICE PARTNERSHIP), ROYAL LEPAGE SHELTER FOUNDATION AND ROYAL LEPAGE ESTATE REALTY, SCARBOROUGH TOYOTA AND TIPPET FOUNDATION, AND OTHER GENEROUS INDIVIDUALS AND GROUPS!

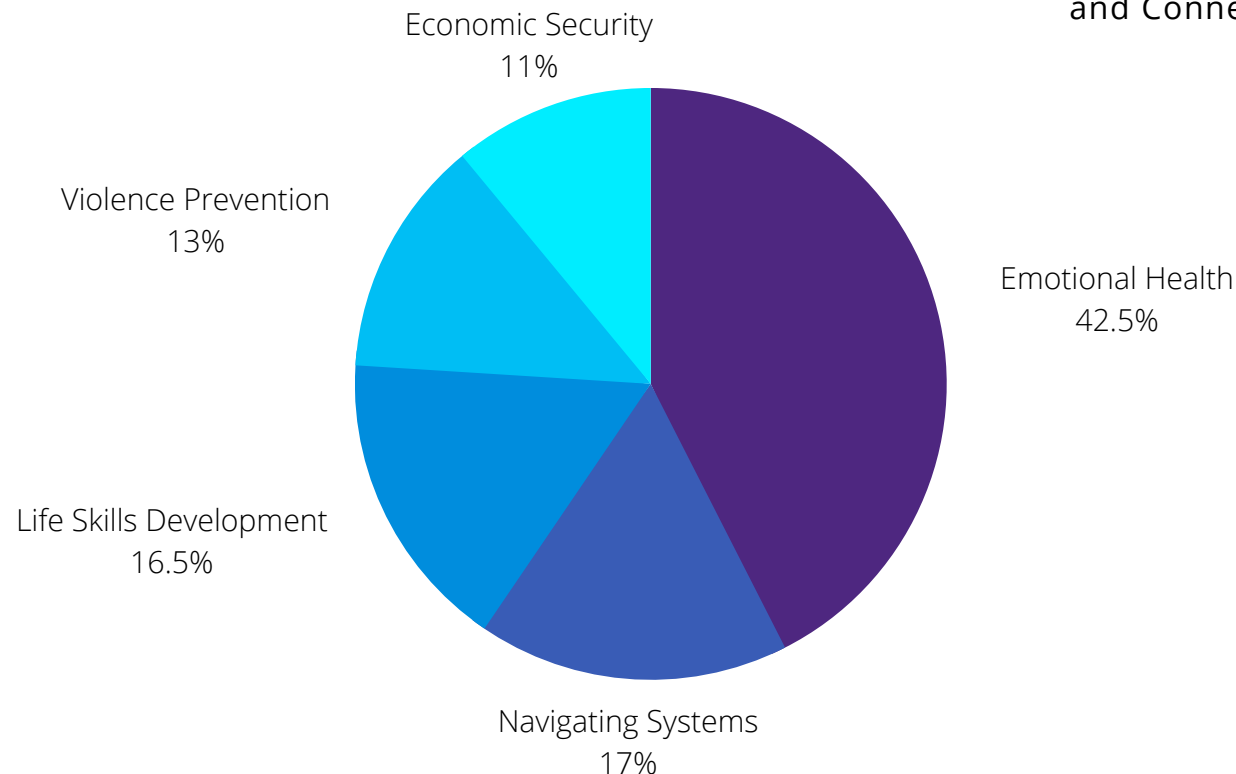
# 420 INDIVIDUALS PARTICIPATED IN THE COUNSELLING AND MENTORING PROGRAMS

## Counselling Program

Throughout the evolving pandemic, our professional counselling supports have been offered by phone and web conference. We have continued to provide free counselling to women consistently to ensure that they have the supports they need. This program was supported by 3 professional counsellors, working with a trauma-informed, solution focused, and asset-driven approach.

## **1121 OUTCOMES\*:**

*\*as a percentage of all outcomes for the program*



## Mentoring Program

Some women in transition were matched with trained community volunteers who will provide mentoring support for a 6 month to one year period. This year, we had 21 matches in place (2 for English conversation, 13 for Economic independence, 5 for Emotional Support and 5 for Economic independence/emotional support), and trained 10 new direct service volunteers to provide mentoring support. Mentees reported outcomes related to: Navigating systems, Developing life skills to move forward, Addressing physical/emotional health issues, Building support networks, and Connecting with community resources

**THANK YOU TO UNITED WAY OF GREATER TORONTO; PROVINCE OF ONTARIO, MINISTRY OF CHILDREN, COMMUNITY AND SOCIAL SERVICES (WOMEN'S SOCIAL AND ECONOMIC OPPORTUNITY); CANADIAN RED CROSS, CANADIAN WOMEN'S FOUNDATION (SHOCK-PROOFING COMMUNITIES RENEWAL); ROYAL LEPAGE SHELTER FOUNDATION; ROYAL LEPAGE ESTATE REALTY, TIPPET FOUNDATION, SCARBOROUGH TOYOTA, AND OTHER GENEROUS INDIVIDUALS AND GROUPS!**

# EXPANDING THE REACH: OUTREACH TO WOMEN WITH DISABILITIES PROGRAM

Through our Expanding the Reach (ETR): Outreach to Women with Disabilities program, we:

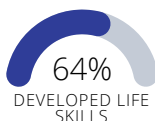
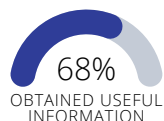
- Facilitated webinars that improved the employment marketability and readiness of women with disabilities
- Introduced participants to the Sustainable Livelihoods Canada model which supports women to build on their assets, while focusing on areas they would like to strengthen
- Partnered with Centennial College to host an event, “Shattering Barriers”, which promoted inclusion of people with disabilities in the workforce
- Developed resources for use by individuals supporting women experiencing gender-based violence in partnership with Connecting Women with Scarborough Services (CWSS)
- Facilitated interactive training sessions for service providers interested in learning more about how to respond and cope with to disclosures of gender-based violence in partnership with CWSS
- Organized educational training opportunities and individual supports to build staff resilience at SWC

THANK YOU TO OUR PROJECT PARTNERS AND TO OUR FUNDERS,  
THE ONTARIO TRILLIUM FOUNDATION, AND THE CANADIAN WOMEN’S FOUNDATION!

## SERVICE USERS

25  
PARTICIPANTS

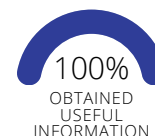
80  
OUTCOMES



## SERVICE PROVIDERS

92  
PARTICIPANTS

259  
OUTCOMES



# BUILDING STRONG FUTURES: YOUNG WOMEN'S OUTREACH PROGRAM

This year has been an exciting one for the Building Strong Futures: Young Women's Outreach Program! Our program saw the return of its Project Coordinator, Priscilla, from maternity leave and welcomed Rachel as the Young Women's Outreach Program Worker!

We are very happy to share our return to the delivery of in-person workshops at TDSB and TCDSB high schools in our community! It's awesome to be back and connect with staff and students! In addition, we have expanded our available workshops to include topics such as 'Periods 101', 'Confident Me', 'Gender Based Violence 101' and the introduction of our Mental Health Series. Looking forward to see what our new fiscal year brings!

**THANK YOU TO MACKENZIE TOGETHER CHARITABLE FOUNDATION, TELUS FRIENDLY FUTURE FOUNDATION, THE JOHANSEN LARSEN FOUNDATION AND THE LINDA SICOLI CAMPAIGN IN HONOUR OF BIANCA SICOLI FOR THE YOUNG WOMEN'S LEADERSHIP DEVELOPMENT PROGRAM!**

## WEBINARS & WORKSHOPS

**42**  
WEBINARS

**14**  
IN-PERSON WORKSHOPS

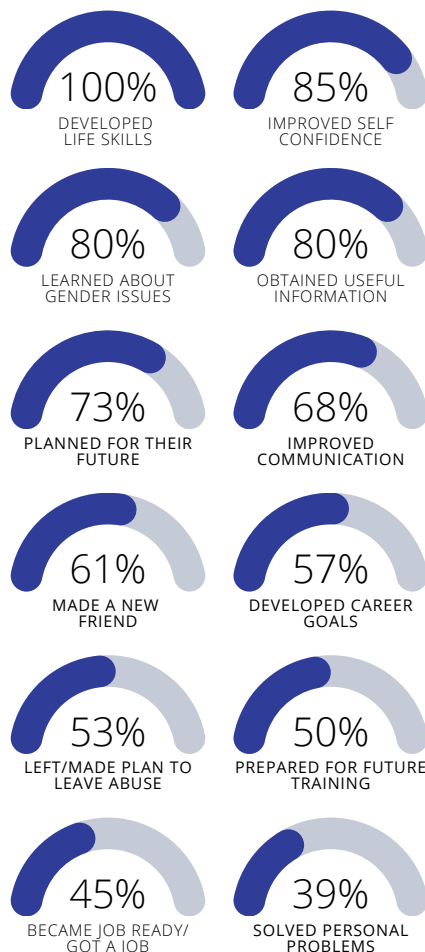
**5**  
IN-PERSON LOCATIONS

**440**  
PARTICIPANTS

**635**  
HOURS OF SERVICE

**3475**  
OUTCOMES\*

\*PERCENTAGE REFLECTS THE PROPORTION OF PARTICIPANTS WHO REPORTED THE OUTCOME



## LEADERSHIP DEVELOPMENT PROGRAM

**3**  
COHORTS

**15**  
SESSIONS

**45**  
IPARTICIPANTS

**405**  
HOURS OF SERVICE

**135**  
OUTCOMES\*

\*PERCENTAGE REFLECTS THE PROPORTION OF PARTICIPANTS WHO REPORTED THE OUTCOME





## INVESTING IN WOMEN'S FUTURES

This program is funded by the Province of Ontario (Office of Women's Social and Economic Opportunity) to support women who are navigating systems, developing life skills, building their freedom from violence, and becoming economically secure. It focuses on supporting women to build a foundation for future success in their lives.

510

INDIVIDUAL WOMEN SERVED

380

RECEIVED SYSTEMS NAVIGATION SUPPORT

373

ATTENDED LIFE SKILLS AND SELF-ESTEEM COUNSELLING AND GROUP PROGRAMS

218

WOMEN RECEIVED PRE-EMPLOYMENT COUNSELLING AND SERVICES

198

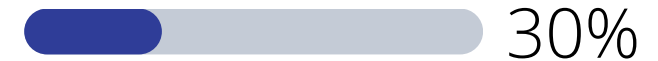
WOMEN PARTICIPATED IN VAW COUNSELLING, GROUP ACTIVITIES OR PEER SUPPORT

### OUTCOMES\*:

\*Percentage of those participating in that aspect of the programs and services

#### PRE-EMPLOYMENT SUPPORT:

Women who pursued further training following completion of pre-employment supports:



Women who became employed following completion of pre-employment supports



#### VIOLENCE PREVENTION:

Women who learned new ways to cope and heal from the violence in their lives



Women who have an increased awareness of the cycle of violence and safety and support systems



Women who created safety plans





## STRATEGICALLY ADVANCING GENDER EQUALITY (SAGE PROJECT)

This 4 year Agency capacity building project accomplished the following outcomes this year:

- Reviewed self-advocacy programs to adapt a suitable program for our service users on their own or with the support of staff
- Review of Human Resources related policies with mentoring from Ernst Young Ripples through the Prosperity Project
- Reviewed agency fundraising strategies
- Monitored implementation of the Strategic plan
- Ongoing review of new research and learning related to supporting women moving forward in their lives

**THANK YOU TO CONSULTANTS DORENE WESTON, CHANEL GRENAWAY AND SHARMINI FERNANDO  
FOR THEIR WISE COUNSEL.**

**WE DEEPLY APPRECIATE THE SUPPORT OF WOMEN AND GENDER EQUALITY CANADA IN ASSISTING THE CENTRE  
TO BUILD ITS CAPACITY TO ADVANCE GENDER EQUALITY IN OUR COMMUNITY.**

**IT IS EXCITING TO ANNOUNCE THAT WE HAVE RECEIVED FUNDING FOR ONE FINAL YEAR.**

**THIS WILL ALLOW US TO FOCUS ON FINALIZING POLICIES, AND A REVIEW OF THE STRATEGIC PLAN TO  
SUPPORT THE CENTRE'S CAPACITY AS WE ENTER A POST-PANDEMIC WORLD.**

## MOVING FORWARD PROJECT

Building on work done through a special grant from the province last year, we continued to build our capacity to support women in transition to training and employment. Particularly in the context of the COVID-19 pandemic, many women had experienced job loss, lay-offs, and their sectors (e.g. retail, restaurants, etc) were severely affected. Economic security is a huge factor in being able to prevent gender based violence.

Some highlights of this year were:

- Launched an on-line micro-credential course with the support of Centennial College's School of Part Time Studies. The first cohort of 24 participants involved a 3 month, 9 module course that was self-directed by participants. They were also given an official College student number, access to the College library, and the Success advisors at the College. Our Canistra Mariyathas recruited, screened and supported participants and maintained liaison with the College. 19 women completed all modules and received a certificate of completion from the College. A second cohort will participate in Fall 2023.
- Continued to update the handbook of employment and training resources (available on our website)
- Addition of more training and employment related educational opportunities in our programs

## FEEDBACK FROM OUR SERVICE USERS

**SWC and its staff are just amazing people!** I learned that reaching out for help is a sign of resilience. The staff is polite and really cares about the mission of the Centre. I would recommend SWC to my friends and family. The content shared is meaningful and relevant. I learned new skills that I can apply in my everyday life. I am worthy and my needs and desires can be met if I apply some planning and determination. I loved getting a deeper understanding on women's issues. I always appreciate the info and knowledge that I gain from these webinars. I learned how important intention is when making goals. Thanks again super stars! I cannot express how helpful you are to me and to the community at large. I have found that SWC webinars have been an excellent source of valuable information that I have used. She explained all the topics very well and clarified everything with great examples and stories. I learned that reaching out for help is a sign of resilience. The webinar was so fabulous that I told a friend about the Centre. I did not expect to have this much fun and learn all these new skills! I learned new skills that I can apply in my everyday life. I love the webinars and the SWC. Webinars are fun an informative and the organization is very supportive. The program was extremely interesting and everyone was so kind and caring. I'm not alone. Thank you, it was very helpful and purposeful. Thank you for all your wonderful support and knowledge. What a beautiful space for today's in-person workshop! I'm not alone. What a beautiful space for today's in-person workshop! I'm not alone. I learned that what I am doing now is important for my future self. Thank you for choosing great facilitators who are so knowledgeable, current and supportive to the to the community and beyond so well and thoughtfully. The facilitator was amazing, very knowledgeable, articulate, supportive and encouraging. Wonderful organization and much needed in Scarborough. Meeting the girls, making new friends, and the program leaders was such an honour. I am forever grateful. Keep up the good work in helping women! The facilitator is dynamic, inspiring and empathetic. I thank her and SWC for this webinar and for the good of women.

## 2022-2023 FINANCIAL SUMMARY

**\$813, 467**

Revenue

**\$746, 518**

Expenses

**\$66, 949**

Allocated to Restricted Reserve

**\$133,738**

Unrestricted Contingency Reserve

**\$137,573**

Restricted Reserve

Hogg, Shain and Scheck, PC

August 19th, 2023

*\*The Centre has now achieved its goal of having the equivalent of three months of core operating expenses set aside as a contingency reserve. A restricted reserve has been established by the Board of Directors for the addition of a Program Manager position.*

For more detailed information, the full audited financial statements are available on our website.

## PROGRAM PARTNERSHIPS

SWC works closely with many different agencies and groups to provide effective programming to women in our community. We especially recognize our active program partners, including:

### **EXPANDING THE REACH: OUTREACH TO WOMEN WITH DISABILITIES**

Birchmount Bluffs Neighbourhood Centre  
East Scarborough Storefront  
Centennial College, Centre for Accessible Learning and Counselling Services  
Centennial College, Centre for Global Citizenship, Education and Inclusion  
Ontario Nonprofit Network  
Ontario College of Art & Design, Inclusive Design Research Centre

### **BUILDING STRONG FUTURES: YOUNG WOMEN'S OUTREACH**

Toronto District School Board  
Toronto Catholic District School Board  
Student Leadership and Youth Empowerment (SLYE)  
Mackenzie Together Charitable Foundation  
PLAN Canada

### **EDUCATION**

Arbor Memorial  
Barbra Schlifer Commemorative Clinic  
Bereaved Families of Ontario (BFO)  
Canada Revenue Agency (CRA)  
Centennial College, Centre for On-line learning and Microcredentials  
Chartered Professional Accountants of Canada (CPA Canada)  
Home and Community Care Support Services Central East  
Labour Education Centre  
RBC Royal Bank  
Scarborough Centre for Healthy Communities

### **SUPPORT**

Multi-lingual Community Interpretation Services (MCIS)  
Volunteer Toronto

### **STUDENT PLACEMENTS/INTERNSHIPS**

University of Toronto: Faculty of Social Work  
George Brown College  
Centennial College  
Seneca College  
Toronto Metropolitan University  
Trent University

### **CONSULTATION**

McMillan LLP

### **INTER-AGENCY COLLABORATION**

Woman Abuse Council Toronto (WomanACT)  
Connecting Women with Scarborough Services  
North Scarborough Community Cluster  
South Scarborough Community Cluster

### **CONNECTING WOMEN WITH SCARBOROUGH SERVICES**

Legal Aid Ontario  
Family Service Toronto  
Toronto Police Service  
Toronto Employment & Social Services  
Scarborough Community Health Centre  
Ontario Ministry of the Attorney General, Victim Services  
Victim Witness Assistance Program



# THANK YOU

## GOVERNMENT FUNDERS

Women and Gender Equality (WAGE) Canada

Service Canada (Canada Summer Jobs)

The Government of Ontario - Ministry of Children, Community and Social Services (Women's Social and Economic Opportunity)

City of Toronto - Community Service Partnership Program

City of Toronto - Investing in Neighbourhoods Program

## FOUNDATIONS & NGOS

Andrew and Lynn Torres Foundation

The Canadian Women's Foundation

GIVE Foundation

Johansen-Larsen Foundation

Lorraine Dal Cin Family Foundation

Mackenzie Investments Charitable Foundation

Royal LePage Shelter Foundation

Tippet Foundation

Unifor Social Justice Fund

United Way East Ontario

United Way Greater Toronto

## GROUP DONORS

Canadian Federation of University Women, Scarborough Chapter

Diagnostic Imaging Health Care Professionals at SHN, MAHC,

LHAP (Ajax) and EXR

Elementary Teachers' Federation of Ontario

International Development Studies Students' Association (IDSSA)  
at UTSC

Junior League of Toronto

Ma'am, You're Making a Scene

The Staff of the OHRC

Rotary Club of Agincourt

Rotary Club of North Scarborough

Scarborough Guildwood Women's Federal Liberal Club

Thomas L Wells P.S. EQUITY Team

## CORPORATE & BUSINESS DONORS

Costco Business Centre Scarborough

Jessica Laforet Photography

Karen Doering Real Estate

Rona Inc.

Royal LePage Estate Realty

Scarborough Toyota

## EXTERNAL EVENTS

Another Kind of Craft Affair

BirchCliff Pumpkin Drive (Karen Doering Real Estate)

Easter Bunny Event (Karen Doering Real Estate)

Lowes Rona Heroes Campaign

"Ma'am, You're Making a Scene!" Halloween Fundraiser

The Sicoli Family's Young Women's Leadership Program

Fundraiser in honour of Bianca Sicoli

Scarborough Toyota Community Fundraiser

Shop Local for a Cause

## IN KIND DONORS

Salesforce

McMillan LLP

Hillman Group Canada

Tim Howe

# THANK YOU

## INDIVIDUAL DONORS

Anonymous  
Elahveyini Veemharaj  
Aswaththam  
Juhi Atwal  
Jonathan Aziza  
Yvette Bailey  
Carla Barbosa  
Alan Bilinski  
Simon Black  
Christopher G. Bradley  
Shawn Bremner  
Ann Buller  
Virginia Caldwell  
Tracey Catherall  
Diana Chan  
Yun Yee Chow  
Anupam Chugh  
James Clark  
Samantha Clarke  
Jackie Coakes  
Patricia Coles  
Robert Conte  
Beth Caulfeild Dean  
Reshma Dhrodia  
Ashley Dresser  
Melissa D'Souza  
Lisa Dufraimont  
Christopher Elkin  
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Paul Faiazza  
Richard Fedorowicz  
Sebastian Fiszman  
Claudia Fuller  
Kai-Lee (Kelly) Fung  
Reem Gedeon  
Laureanne Gillett  
Chanel Grenaway-Mills  
Laurie Grierson

Wizya Gyssagara  
Yusra Hammadi  
Shaneela Harpaul  
Arthur & Mary Heinmaa  
Francine Hickman  
Victoria Hong  
Michelle Indyarta  
Maze Jamal  
Anjum Karimi  
George Kay  
Thushyan Kayilas  
Lindsia Kengatharan  
Irina Kim  
Lynda Kosowan  
Bora (Kate) Kwak  
Kenneth (Laird) Laundry  
Amanda Lazarevski  
Carolyn Ling  
Jennifer MacBruce  
Renu Mandhane  
Dooreeana Manickarajah  
Judit Marincan  
Douglas Mark  
Bonnie McBride  
Heidi Mehta  
Annisa Mohammed  
Catherine Molyneux  
Farah Mustafa  
Aakash Nandy  
Melanie Napier  
Bradley Nash  
Rebecca Nava  
Wanjiro Ndungu  
Saji Jose Nelliserry  
Catherine Nicholson  
Janice Nicholson  
Rebekkah Nighswander  
Rafat Noushad

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Karin Phillipson  
James Piper  
Nick Puopolo  
Leslie & Paul Rinaldi  
Jennifer Rodriguez  
Nadia Saad  
Avani Sapre  
Venus Sayed  
Joanna Seel  
Jevinjyot Sidhu  
Gretel Silvestre  
Koreen Simon  
Jagdeep Singh  
Donna-Marie Soloway  
Gail Somer  
Ozge Soylu  
Vanessa Stoby  
Penelope Stuart  
Mohinder Sudan  
Sumrana Taher  
Rachel Takacs  
Nadia Taylor  
Sara Thompson  
Taylor Thompson  
Sarah Tron  
Dimitra Tsagaris  
Wendy Tunney  
Maggie Vernon  
Tiana Vuckovic  
Cameron (Cam) Welch  
Christopher Williams  
Deniz Yilmaz

# THANK YOU

## STAFF

Lynda Kosowan, *Executive Director*  
Jacynth Fennell, *Counsellor*  
Saji Jose Nellisserry, *Counsellor*  
Alix Nenniger, *Counsellor*  
Priscilla Arias, *Building Strong Futures Coordinator*  
Melissa Simas, *Expanding the Reach Coordinator*  
Kalum Perera, *Administrative Assistant*  
Christine Chiu, *Education Program Worker (from September 2022)*  
Meklit Arega, *SAGE Program Worker*  
Swosti Adhikari, *North Scarborough Cluster Communications Lead (to December 2022)*  
Canistra Mariyathas, *North Scarborough Cluster Communications Lead (from January 2023); Advocacy Skills Worker (from September 2022)*  
Rachel Brideau-Montoro, *Young Women's Outreach Program Worker (from August 2022)*

Bookkeeping Services  
Inbaca Consulting Services

Placement Students  
Carla Barbosa, *University of Toronto*  
Aqsa Alam, *Centennial College*  
Temitope Soetan, *Centennial College*  
Siobhan Dolan, *Centennial College*  
Victoria Lewis, *Toronto Metropolitan University*  
Taryn Federici, *Trent University*

Summer Staff (Service Canada)  
Canistra Mariyathas  
Rachel Brideau-Montoro  
Frances Rose Scriven  
Masahda Lochan-Aristide

## FACILITATORS

### **(PRIVATE CONTRACTORS AND PARTNER AGENCY REPS)**

Swosti Adhikari  
Farah Ali  
Onsia Ansari  
Rachel Brideau-Montoro  
Jun Chen, *RBC*  
Lorraine D'silva, *CWSS*  
Dona Hird, *Home and Community Care Support Services Central East*  
Jasmin Jagpal  
Lisa Jones  
Saji Jose Nellisserry  
Anjum Karimi  
Dr. Manpreet Kaur  
Michelle Lochan  
Valerie Lusted  
Canistra Mariyathas  
Margaret Megitt  
Faith-Ann Mendes, *Barbra Schlifer Commemorative Clinic*  
Alix Nenniger  
Carissa Parsons, *BFO*  
Jennifer Rollings, *CRA*  
Kiran Shines  
Samantha Singh  
Michelle Solomon, *Centennial College*  
Amy Stephenson, *Scarborough Centre for Healthy Communities*  
Cindy Stradling  
Monica Valitalo, *Arbor Memorial*  
Heather Walsh, *CPA Canada*  
Joanne Weitzman  
Cheryl Williams



# THANK YOU

## BOARD & COMMITTEES

Carolyn Ling, *President*  
Nadia Taylor, *Vice-President*  
Jen MacBruce, *Treasurer*  
Ashley Dresser, *Corporate Secretary*  
Reem Gedeon  
Farah Mustafa (*to December 2022*)  
Sumrana Taher  
Diana Chan (*from September 2022*)  
Erin Ritchie (*from September 2022*)

### Communications Committee

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Farah Mustafa  
Beth Dean  
Ravita Surajbali  
Emma Moynihan

### Finance Committee

Jen MacBruce, *Chair*  
Arianna Bhagwansingh  
Diana Chan  
Erin Ritchie

### Fundraising Committee

Ashley Dresser, *Chair*  
Sumrana Taher  
Ginnie Caldwell

### Governance Committee

Carolyn Ling, *Chair*  
Dimitra Tsagaris  
Nadia Taylor

### Strategic Planning Committee

Reem Gedeon, *Chair*  
Lyndsay Ezard  
Catherine Nicholson  
Dylan Purdon  
Gulshan Allibhai  
Marcy Palay

## VOLUNTEERS

James Bortolus  
Marie Duplessis  
Tim Howe  
Emma Moynihan  
Vicky Tsorlinis

## DIRECT SERVICE VOLUNTEERS

Molly Aruinbold  
Kate Beaton  
Vicki Chan  
Ruvette Coelho  
Tina Dealwis  
Azita Fathi  
Nadia Garcia  
Shakira Hakimzadah  
Taylor Holtby  
Victoria Hong  
Lisa Jones  
Denise Kara  
Angela Laraakers  
Mandeep Mitra  
Kavitha Ravivarman  
Camille Robinson  
Mary Valid  
Keneisha Williams



# A YEAR IN PICTURES



1. Lynda with Justin Griffin (General Manager, Scarborough Toyota) at the Scarborough Toyota Community Fundraiser
2. Lynda with our new auditor, Ed Scheck (Partner, HSS Professional Corporation)
3. Councillor Brad Bradford and Vicky Tsorlinis at the Another Kind of Craft Affair fundraiser
4. Karen Doering at her Easter fundraiser for SWC
- 5 & 6. Lynda with Julian Austin and Conrad Semple from Malvern Onyx Lions Club
7. Lynda, with Maria and Amira at Costco Business Centre Scarborough